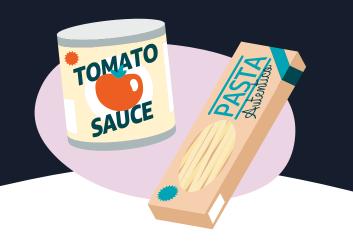


Complete Guide to A+ Content for Brand Owners

What you'll learn in this guide:

- What A+ Content is
- Why you should add A+ to your listings
- How to add A+ Content step-by-step
- A+ Best Practices



What is A+ Content?

Available to registered brand owners, A+ Content enables you to tell your story, encourage repeat purchases and potentially increase sales by 5% by using rich content to showcase your brand and educate customers about your product features. With A+ content, you can showcase what makes your brand and products unique by telling your story, featuring enhanced product images, and customizing text placements on the product detail page. The A+ Content Manager makes it easy to set up and manage your content with preformatted module layouts, data-driven content recommendations, and content duplication to add languages and product variations.

Encourage repeat purchases and potentially increase sales by 5%

TIP

If you have registered your brand but still do not have access to A+, login to your Brand Registry account and click on Support > Contact Brand Support.

PLEASE NOTE

This feature is only available to retail vendors or Professional sellers who have been approved as brand owners through the Amazon Brand Registry process, as well as emerging brand owners who are part of certain managed selling programs, such as Launchpad and Amazon Exclusives. Once you've been approved, you'll only be able to add A+ content to products that are part of your approved brand catalogue.

What's included in A+ Content?

Enhanced Product Description

A+ Content allows you to add images and text into five to seven different content modules to highlight elements of product-level features. These modules populate the 'Product Description' section of the detail page (for Sellers) or the 'From the Manufacturer' section of the detail page (for retail vendors).

> **Custom paragraph** headers and images

Bulleted feature lists

Unique image and text layouts



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Product comparison charts

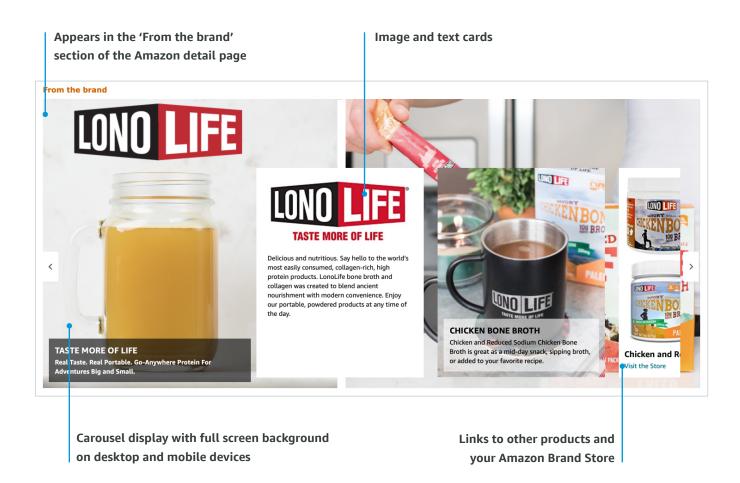


Caffeine Comparison	8 oz Cup of Coffee	8 oz Cup of Coffee	8 oz Cup of Coffee	Shot Of Espresso	Shot Of Espresso	Shot Of Espresso
Caffeine in Mg	80 mg each	80 mg each	80 mg each	65 mg each	65 mg each	65 mg each
Vegan & Gluten Free	×	4	1	4	1	4
Non GMO	×	√	1	1	~	1
Calories	170	170	190	90	90	90
Protein	69	7g	69	2g	2g	29
Fiber	49	39	49	39	39	39
Added Sugar	6g	6g	6g	Og	Og	0g



Brand Story Feature

With this newly launched feature, you can stand out from the competition and connect with your customers by telling your unique brand story. You can now highlight key elements of your brand and showcase other products in your brand without needing to repurpose any of your existing A+ modules. The Brand Story feature creates a section that is separate from your product features in a dedicated slot of the detail page called, 'From the brand'.

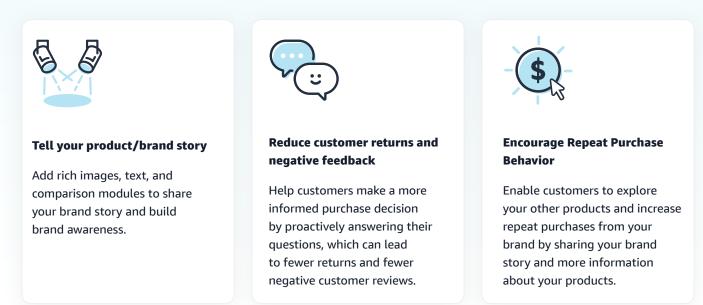


Why should you use A+ Content?



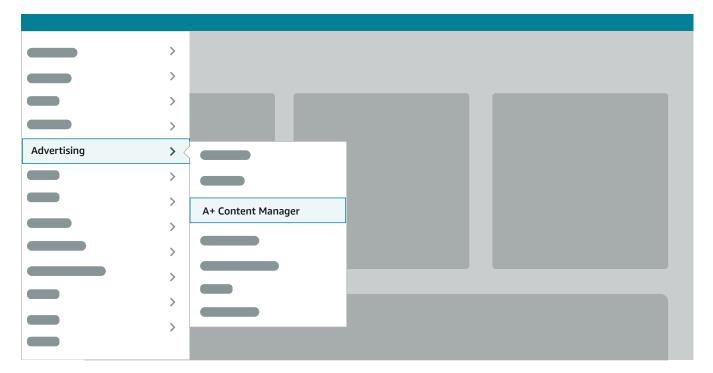
With A+ Content you can share your story, visually stand out against the competition and help customers make the best shopping decision.

Benefits include:



How do I add A+ Content?

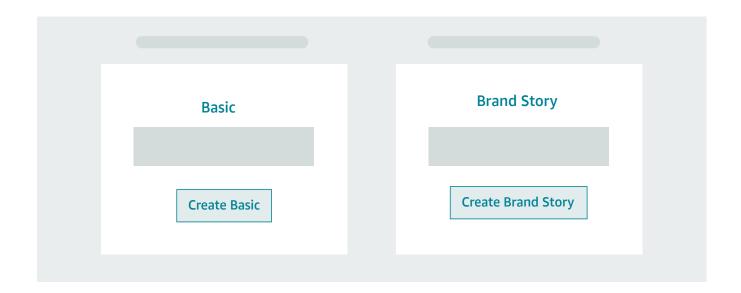
1. In Seller Central, navigate to the 'Advertising' tab and click on '<u>A+ Content Manager</u>.'



2. Start creating A+ Content

You can either search for an ASIN or product name or start creating A+ Content to initiate the A+ Content workflow.

A+ Content Manager	Q Search for ASIN or product name	or	Start creating A+ content
			View More Recommendations
#1 Recommendation Hide Create A+	#2 Recommendation Hide Create A+		#3 Recommendation Hide Create A+



3. Select the type of A+ Content

Choose between Basic Enhanced Product Description or Brand Story modules to educate customers about your product or brand. We recommend you create both Basic A+ Content and Brand Story content to maximize your brand's presence on the detail page.

Basic Enhanced Product Description

Add details and imagery on product features and use cases to augment the bullet points and images on the

main product detail page. This helps customers make buying decisions by proactively answering their questions.

Brand Story

Tell your brand story across all the products in your brand. You can also add logos, pictures, link to your Amazon store, and answer questions about your brand. Like the Basic A+ Content, Brand Story can be applied to multiple ASINs in your catalog.

4. Identify the Content

Create a 'Content Name' under 'Content Details' to uniquely identify the content.

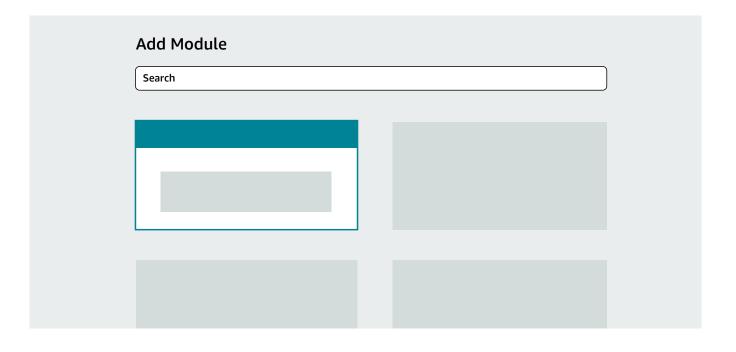
Use the 'Language' drop-down to select the intended language of the A+ content. This section is required. Your A+ Content will only appear on the detail pages in the language you choose. For example, if you publish content in German, it will only appear on the detail page when the German language is selected. You can create multiple language variations - see more details under 'Create Language Variations' in this guide.

	•	-	•	-
Content name		Language DE German		
		(Add Module	

5. Add Modules

Select one or more modules to create the style of your choice. Modules can be added one at a time.

You can add text by typing into each available text field. You can also add images by drag and drop or choose an image from your creative Asset Library. The creative Asset Library includes images you previously uploaded in A+ Content or other programs, such as Sponsored Brands, and allows you to categorize your images with tags and search, sort and filter the images based on size, last modified date and other criteria. For modules containing images, it is required to upload an image. Certain text fields are also required, such as image keywords, when uploading an image. To prevent your content from being rejected, please make sure you adhere to our A+ Content guidelines.





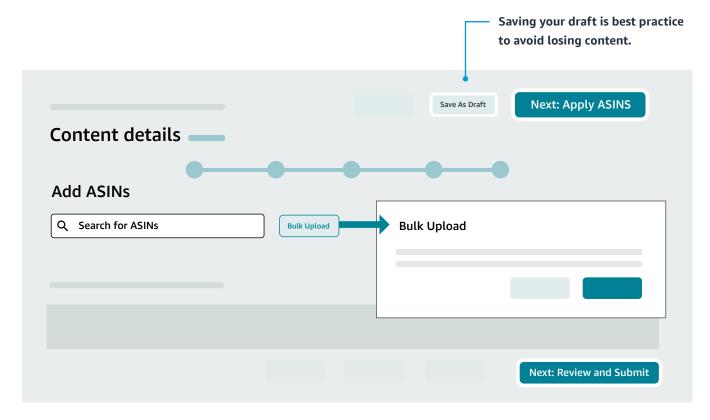
For ASINS that show up in A+ recommendations, A+ Content will badge up to five module recommendations that have been associated with increased conversion when used on similar ASINs in that country.

6. Apply to your ASINs

Associate one or more of your ASINs with the newly created content. To apply ASINs you have two options:

 From 'Add ASINs,' search for an ASIN within your catalog to apply to the content. ASIN results are returned based on ASIN Family. Check the boxes to select the ASINs/variations to apply ASINs to the content. Click 'Apply content' when your selection is complete. If you receive an error stating the ASIN is not part of your brand, please reach out to Brand Registry for support.

• Use the bulk upload function if you want to apply this content to a large number of ASINs in your catalogue. You will be required to use Bulk upload if you want to add more than 1,000 ASINs. Upload a .csv or .xls spreadsheet containing the list of ASINs you wish to apply to this content (500,000 maximum) in the first column.



7. Submit your changes

Once you submit your changes, your A+ Content will go through an approval process and get published. You can always go back and edit your content in the A+ Content Manager tool.

NOTE: Review can take up to seven business days (longer during periods of high volume). You can review the status in the A+ Content home page. If the A+ status is 'Not Approved,' view the rejection reasons by clicking on 'Edit' for a specific piece of A+ Content and make needed changes. After the A+ Content has been approved, it can take up to 24 hours to be published on the detail pages of the applied ASINs. If you resubmit content after being rejected, it will also take up to seven business days for review.

TIP

Selling Partners and developers are able to create, access and manage A+ Content programmatically via API. Developers can now access the following documentation on the Selling Partner API GitHub report:

SP API for A+ Content Management

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Manage A+ Content

Edit Content

You can manage the ASINs associated with the content directly from the Content details page.

- 1. Click 'Edit' in top right corner.
- 2. Check the boxes to select the ASINs/variations to manage the association with content.
 - Click 'Remove' in the top right corner to remove the ASIN from the content.
 - You can duplicate existing content to create new content more easily by clicking 'Actions,' then 'Duplicate'. All content will be copied into the new version including module layout. Next you need to provide a new name for the duplicated content.
 - Click 'Suspend' to remove the A+ Content from appearing on the detail page.



Create Language Variations

You can create a new language variation for other languages that customers use in a marketplace. For instance, because many customers in the United States choose to shop in Spanish rather than English, you can create a language variation for Spanish in the United States. This step copies your content and applied ASINs as drafts that you can use to add translated content. You will be able to individually review and submit these drafts later.



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On the content details page, you can select one of the available contents to localize. Once done, go to the Related content tab and click the 'Create language variation' button. There will be a prompt to select one or more available languages. Select applicable language variations and click 'Create'. This step creates language variations of content within a marketplace.

PLEASE NOTE

This action does not automatically create a localized version of the original content. You need to go to the newly created version and add the translated text and/or specific images with translated text. Amazon may create language variations automatically for designated products. It is not currently possible to copy content from one country to another. You will have to recreate the A+ page from the designated account.



A+ Content Best Practices



Tell Your Brand Story

Use banner images to show your products in use. Feature various elements of your brand and add content to all of your ASINs in order to create a consistent brand experience. Utilize both Basic A+ Content and Brand Story modules on your ASINs to maximize your brand presence on the detail page.



Know Your Customers & Their Purchase Barriers

To help reduce returns and negative reviews, be sure to address your customers' most common concerns. Pull insights from customer reviews, returns, and customer communication to identify which topics you should cover.



Update/Refresh Content

Update your content regularly to avoid details becoming outdated.



Improve Discoverability

Use text fields across modules, limit the amount of text embedded in images, and use descriptive Image Keywords (alt-text) for each of your uploaded images.



Educate on Product Value

Help customers feel like experts on your product features and construction. Detailed explanations, with specific words and numbers, are associated with higher sales lift. Be helpful, friendly, and don't use a lot of general, "salesy" text.

What makes good A+ content?

Use Professional Quality Images

High resolution images that highlight product features or show your product in use are associated with higher sales lift. Customers use this content to learn more about the product, so avoid generic or lifestyle images that don't showcase the product. If you add brand text to your image, make sure it is large enough to be readable on mobile devices.

Image shows product in use and presents the brand's identity and values

Text embedded in image large enough to be readable on mobile devices

Detailed feature information contains specific data and is written using a helpful, informative voice



y Knit

Cushion Mid-level cushion density underfost. A weren and ultra coeffortable choice when conditions demand it. The cushio inside the sock is ready to rebour





ery step of the knitting process happens the here, by us, locally if you will, in artifield, Vermont, All-under-one-noef fords us the ultimate in quality and control yields a sock that is unparalleled in comforrability and fit. "Nobiody ever outsourced yieling for quality," is why we're still makin a sock here in Northfield, Vermont, U.S.A.



Ribbed Support Form Riting and designed to ensure a custom fit, White means no slipping, no bunching, and no bilizers. The smooth ribbed support for this Mixo Crew height suck will keep you moving on which ever trail you choose.



Une Mission Aan Tough Vermont is a family-owned, immican manufacture of end-use-specific cods. We design, manufacture, will and sen fitting socks available in the market today. Tyou can wear out our socks we will replace hern free of charge.



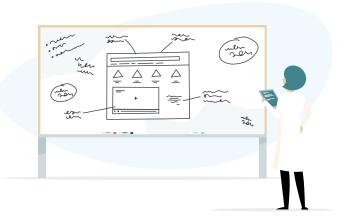
Ino Family or close to 40 years we've been knitting so are in the Geeen Mountains of Vermont. We is these generations strong and know how alse socks. This commitment, this passion, i the blood.

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Use Your Space Effectively

Diversify modules and avoid white space by balancing text and images in A+ Content. Research available modules and create storyboards prior to adding content. Use the Comparison Table module to highlight features across your product line. This module is associated with higher sales lift and can help in purchase decisions.





Follow A+ Guidelines

Substantiate claims. Avoid buzz words. No guarantee/warranty info. For more guidelines, click here.